

## What to do if you have feedback or a complaint

ChildVision welcomes and encourages feedback from the people who access our service and commits to learn from the information it receives and to use the learning to inform continuous improvements in our services.

If you do have feedback or would like to make a formal complaint about any aspect of our work, please contact:

**Brian Allen**

Chief Executive

ChildVision  
Grace Park Road  
Drumcondra  
Dublin 9

[BrianAllen@ChildVision.ie](mailto:BrianAllen@ChildVision.ie)

Provide as much information as possible and let us know how you would like us to respond, providing relevant contact details.